

2004 CPRS District 1 Registration Process Survey

Agency	Accept Mail Registration	Accept Phone Registration	Accept Fax Registration	Accept Walk In Registration	Accept On Line Registration	Other Registration
City of Arcata	1	1	1	1	0	Email
City of Benicia	1	1	1	1	0	0
Mill Valley Parks & Recreation	1	0	1	1	0	0
City of Rohnert Park	1	1	1	1	0	0
City of Napa	1	0	1	1	1	Drop Box
City of American Canyon	1	0	0	1	0	0
Novato P/R & CSD	1	1	1	1	1	Email
San Rafael	1	1	1	1	1	0
City of Petaluma	1	0	1	1	0	0
Larkspur Recreation	1	1	1	1	0	0
Town of Windsor	1	1	1	1	0	0
Corte Madera Parks & Recreation	1	1	1	1	0	0
Mendocino Coast RPD	1	0	0	1	0	0
USTA Northern California Section	1	1	1	1	1	
Vallejo Senior Citizen's Council	1	1	0	1	0	0
Greater Vallejo Rec. District	1	1	1	1	0	0
St. Helena Recreation Dept.	1	1	1	1	1	0
San Anselmo Recreation	1	1	1	1	0	0
City of Napa	1	0	1	1	1	0
Tiburon Peninsula Club	1	1	1	1	0	0
Petaluma Parks & Recreation	1	0	1	1	0	0
Marinwood CSD	1	1	1	1	0	0
Totals:	22	15	19	22	6	0
Total Agency Responses	22					

Responses 1=Yes 0 = No Blank= No Reponse NA = Not applicable

Completed April 2004

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Agency	If agency accept phone reg. Is it by person or Automated? (person or automated)	Automated Phone Systems, do you have a release statement on message?	Phone Reg. Do you require a signed reg. Form?	On-Line Reg. Do you have a release for registrant to check on online form?	Software Use	Satisfaction w/Software	Accept on-line facility reservations
City of Arcata	P	NA	1	0			0
City of Benicia	P	NA	1	1		Satisfied	0
Mill Valley Parks & Recreation	P	NA	1	0		Ext. Satisfied	0
City of Rohnert Park	P	NA	1	0			
City of Napa		NA	NA	1	Rec Ware	Ext. Satisfied	0
City of American Canyon	NA	NA	NA	NA	NA	NA	NA
Novato P/R & CSD	A	1*	0*	1	Class	Satisfied	
San Rafael	P	0	1	1	Class	Ext. Satisfied	0
City of Petaluma	NA	NA	NA	NA	NA	NA	NA
Larkspur Recreation	P	NA	0	0		Ext. Satisfied	0
Town of Windsor	P	0	NA	NA	Class	Ext. Satisfied	0
Corte Madera Parks & Recreation	P	NA	0	1		Satisfied	0
Mendocino Coast RPD	NA	NA	NA	NA	NA	NA	NA
USTA Northern California Section				0	Word/Excel	Ext. Satisfied	1
Vallejo Senior Citizen's Council	P	NA	0		NA	NA	NA
Greater Vallejo Rec. District	P		1			Satisfied	0
St. Helena Recreation Dept.	P		1	0		Satisfied	1
San Anselmo Recreation	P	NA	0	NA	NA	NA	NA
City of Napa	NA	NA	NA	1	Rec Ware		
Tiburon Peninsula Club	P		1	NA	NA	NA	NA
Petaluma Parks & Recreation	NA	NA	NA	NA	NA	NA	NA
Marinwood CSD	P	NA	1*	NA	NA	NA	NA
	14 Person Automated	2 1-Yes 2-No	9-Yes No	5-	5-Yes 6-No	2- Rec Ware 3-Class	2-Yes 8-No

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* See Comment Section

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Agency	Comments
City of Arcata	Registration form is good for 1 year, must have one on file
City of Benicia	Registration form required before the start of a class
Mill Valley Parks & Recreation	No guarantee they receive registration form, hope to add on-line registration in 2005
City of Rohnert Park	Registration form must be on file or done in person
City of Napa	
City of American Canyon	
Novato P/R & CSD	For automated phone system, notify registrants that reg. Form will be mailed for signature. Satisfied w/Class software once bugs were worked out.
San Rafael	Instructor collects signed registration forms
City of Petaluma	
Larkspur Recreation	
Town of Windsor	2005 will do online
Corte Madera Parks & Recreation	Online soon
Mendocino Coast RPD	
USTA Northern California Section	Prefer on-line reservations
Vallejo Senior Citizen's Council	
Greater Vallejo Rec. District	Must sign reg. Form before admitted to class
St. Helena Recreation Dept.	Bill sent w/ release form and must be returned w/payment
San Anselmo Recreation	
City of Napa	
Tiburon Peninsula Club	
Petaluma Parks & Recreation	
Marinwood CSD	Accept Phone Registrations as long as they are continuing the same class. If a new class, may not register via phone.

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